The **Foundation for Cancer Research at the University of Salamanca** (FICUS) has implemented and maintains a Quality Management System based on the requirements of standard **UNE-EN-ISO 9001** applicable to the units of Advanced Cellular Analysis, Experimentation with Murine Models, Genomics, Pathology, Laboratory Material Preparation, Proteomics, and Radioactive Facility.

The purpose of the Quality Management System is to ensure compliance with the requirements of users and clients, both those specified and those necessary for the provision of the service, those established by the organization itself, as well as applicable statutory and regulatory requirements.

To this end, FICUS establishes the following commitments:

USERS AND CLIENTS

Focus activities on meeting the needs and expectations of users and clients, offering services with technical and scientific rigor, ensuring the reliability of results, and maintaining a close relationship based on service quality and the evaluation of their satisfaction.

RESOURCES

Provide the necessary human, technical and material resources to ensure the quality of services, promoting the competence, training, and continuous development of personnel, as well as the appropriate maintenance of equipment and facilities.

PLANNING AND CONTINUOUS IMPROVEMENT

Establish and periodically review quality objectives consistent with the strategic direction of FICUS, monitoring processes and results to drive the continual improvement of activities and the effectiveness of the Quality Management System.

TRAINING AND INFORMATION

Foster the training, updating of knowledge, and participation of personnel, ensuring that this Quality Policy is communicated, understood, and applied throughout the organization, and is available to relevant interested parties.

Management is committed to maintaining and reviewing this policy to ensure its continuing suitability to the purpose, context, and strategic direction of the organization.

Salamanca, November 9, 2026

The Management

